



Issue 42

# The CP Connection

The Community Partner Newsletter

February 2019



## Invitation to learn more about LANES

I was thrilled to learn that there are already nine My Health LA (MHLA) clinics that are contracted with, and moving forward to implement, their partnership with the Los Angeles Network for Enhanced Services (LANES).

Throughout my years working with the MHLA program, one of the most consistent messages that I have heard from Community Partner (CP) clinics is the need for clinic providers to be able to know when a MHLA participant goes to a DHS emergency room or is seen at DHS specialty care. Requesting paper medical records is time-consuming and can take a very long time. “When can we integrate care between DHS and MHLA clinics?” I have been asked repeatedly through the years. It is a valid question. Well, the answer to that question has come. Using LANES, CPs can access detailed medical information about their MHLA participants in their own electronic health record system. DHS and CPs can truly share medical information about our shared patients. Hopefully soon, paper medical records will become of thing of the past, like Blackberry's and floppy discs.

All DHS clinics and hospitals are now on LANES. I encourage you all to connect to LANES with us.

Our program advocate, Raymond Plaza, is working with LANES to schedule and prepare webinars for you. More details and information in this issue. So excited to see this happen.

~ Amy Luftig Viste, MHLA Program Director

“ You can have data without information, but you cannot have information without data.



—Daniel Keys  
Moran

## Collaboration between LANES and My Health LA Commences

By Raymond Plaza, MHLA Program Advocate

My Health LA (MHLA) is happy to announce our collaboration with Los Angeles Network for Enhanced Services (LANES). Our goal is to improve clinical outcomes for our shared DHS and CP patients. This collaboration will give MHLA providers access to detailed medical information that is shared between DHS and MHLA providers.

With LANES, providers can receive and share clinical data with one another. At long last, MHLA clinics will be able to receive electronic information about MHLA patients' visits to DHS specialty care providers or emergency rooms, and vice versa.



### The CP Connection

The Community Partner Newsletter  
of My Health LA

Amy Luftig Viste Program Director  
Daisy Nip Newsletter Editor



### What is LANES?

#### Los Angeles Network for Enhanced Services

(LANES) is an independent, nonprofit organization that has worked for many years to develop a health information exchange for Los Angeles County. The exchange enables health clinics and providers to share clinical information on their patients. It is secure and HIPAA-compliant.

The County Department of Health Services and the Department of Mental Health are connected to LANES.

### How does LANES work?

When a MHLA participant receives care at a LANES-participating health facility, LANES receives that information. It then delivers that information to the participant's MHLA provider in real-time. LANES gives MHLA providers access to significant vital medical information including:

- ◇ Physician notes and care plans
- ◇ Discharge summary

- ◇ Medication, allergies, prescriptions filled
- ◇ Transitions of Care (Continuity of Care) documents
- ◇ Lab results, radiology reports & pathology reports
- ◇ Hospital admission, discharge and transfer reports
- ◇ Ability for providers to obtain evidence-based outcomes and quality measures



At least for now, the technical help you need to establish a secure connection between LANES and is free! LANES received a grant from L.A. Care Health Plan to pay for all required technical connectivity between CPs, their electronic medical record vendor, and LANES system. However, these funds are not limitless—they are first come first served!

### Next Steps

MHLA and LANES are working together to help CPs better understand and onboard with LANES. **We are conducting a webinar on two separate dates about LANES: March 13 and 14, both at 11:00 AM.** Stay tuned for dial-in information. Ready to commit? Interested in learning more about getting connected to LANES today? **Don't wait for a webinar! Contact LANES today at [info@lanesla.org](mailto:info@lanesla.org).**

## Upcoming Eligibility + OEA Trainings

### Eligibility Trainings

- ◇ MAY 23
- ◇ SEP 19

### Eligibility Leads Conference Calls

- |          |          |          |
|----------|----------|----------|
| ◇ FEB 21 | ◇ JUN 20 | ◇ OCT 24 |
| ◇ MAR 21 | ◇ JUL 25 | ◇ NOV 21 |
| ◇ APR 25 | ◇ AUG 22 | ◇ DEC 19 |

Contact **Jennifer Estrada** at [jestrada1@dhs.lacounty.gov](mailto:jestrada1@dhs.lacounty.gov) for your eligibility trainings and conference calls.

### One-e-App (OEA) Trainings

- ◇ MAY 24
- ◇ SEP 20

Contact **Kiet Van** at [kvan@dhs.lacounty.gov](mailto:kvan@dhs.lacounty.gov) for your One-e-App (OEA) Trainings.